

There is no such thing as context free evidence

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The point of view of a researcher in Educational Technology

Four contexts/research objectives

1. The Research & Development context: formative evaluation of a technological artifact;
2. Understanding online learners behaviour in online/blended communities: the SRL in TELEs project;
3. Evaluating innovation in a online university: the STEEL project
4. Responsible Research and Innovation: the Gaming Horizons approach

Context 1: Research & Development

The aim is to optimize the development process, maximize results (i.e. meeting users needs and improving the technological artifact) while avoiding waste of resources in the wrong directions

From the waterfall model

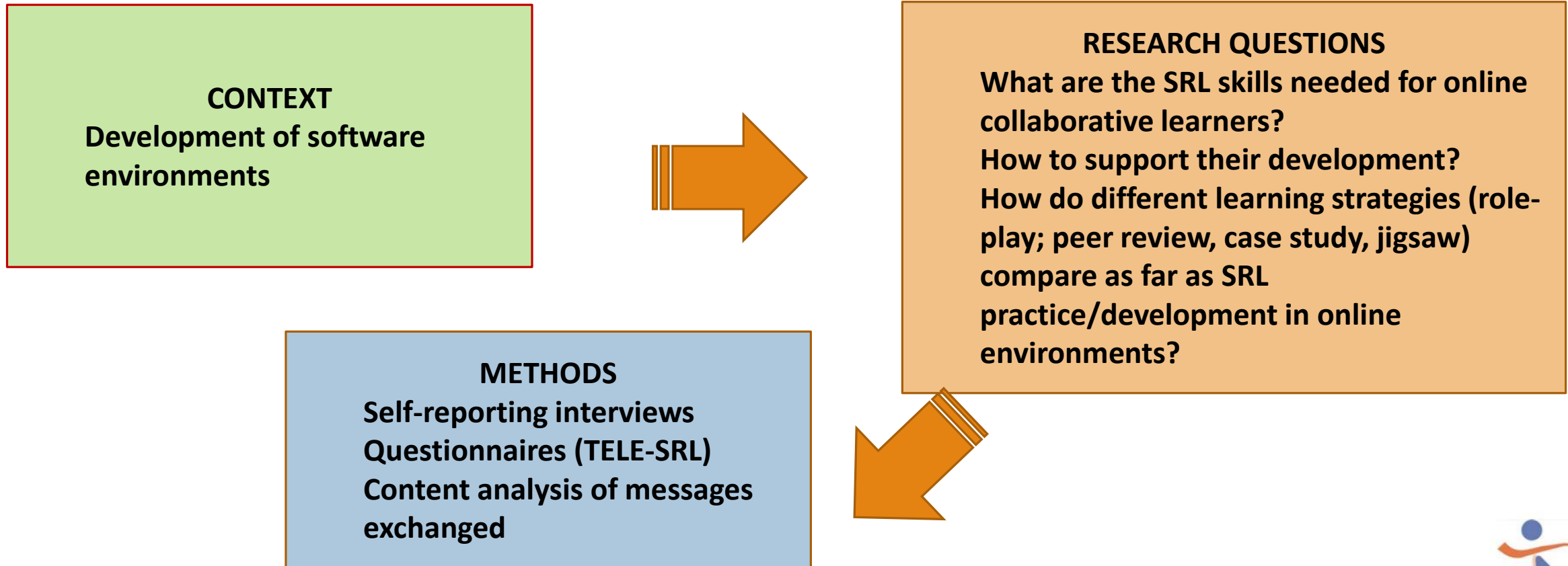
... to the Rapid Prototyping approach

... to User Centered Design

Persico, D. (1997). Methodological constants in courseware design. *British Journal of Educational Technology*, 28(2), 111-123.

Persico, D. (1996). Courseware validation: a case study. *Journal of Computer Assisted Learning*, 12(4), 232-244.

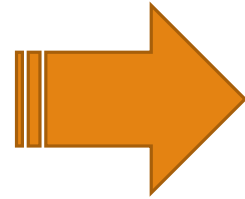
Context 1: Research and development



Context 2: Understanding learners' behaviour in online communities

CONTEXT

Online course of Educational Technology (from 2001 to 2006)
About 150 trainee teachers per academic year



RESEARCH QUESTIONS

What are the SRL skills needed for online collaborative learners?
How to support their development?
How do different learning strategies (role-play; peer review, case study, jigsaw) compare as far as SRL practice/development in online environments?

METHODS

Self-reporting interviews
Questionnaires (TELE-SRL)
Content analysis of messages exchanged



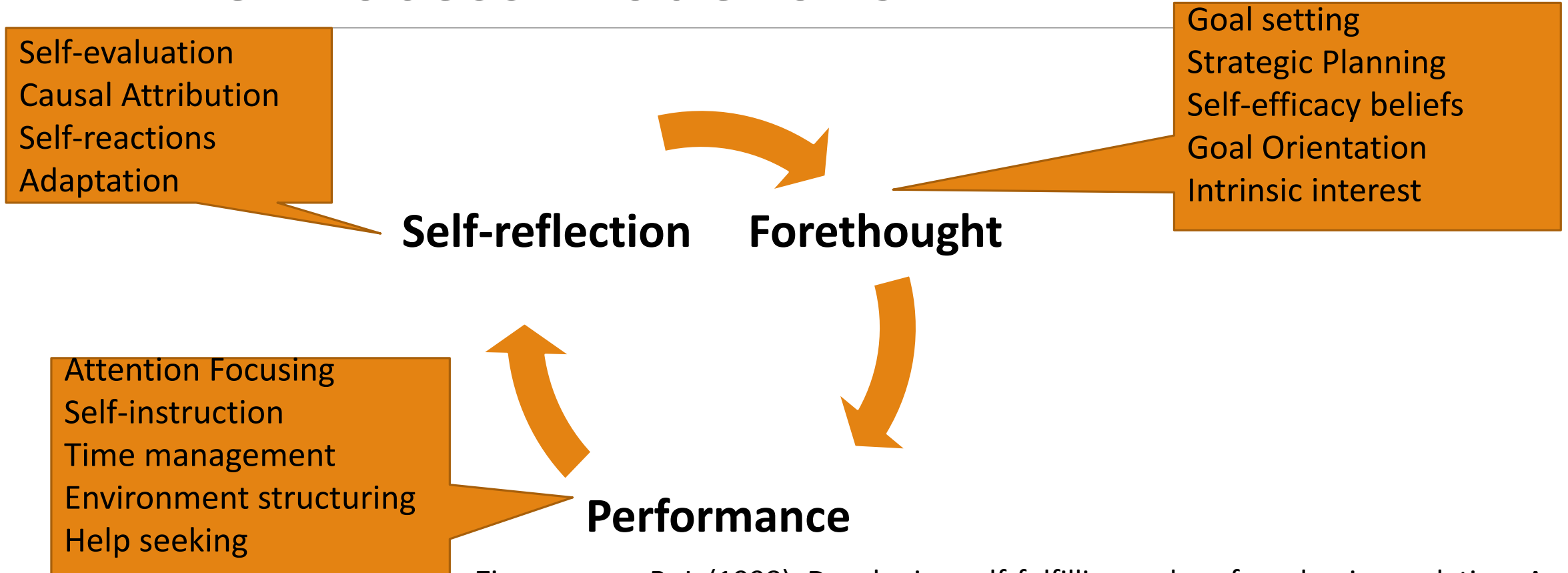
Context 2: understanding behaviour

The case of Self-Regulated Learning

SRL is a continuous and active process where learners monitor, regulate, and control their **cognition, motivation, emotions and behaviour**, guided by their goals and supported by contextual features in the environment (Pintrich, 2000)

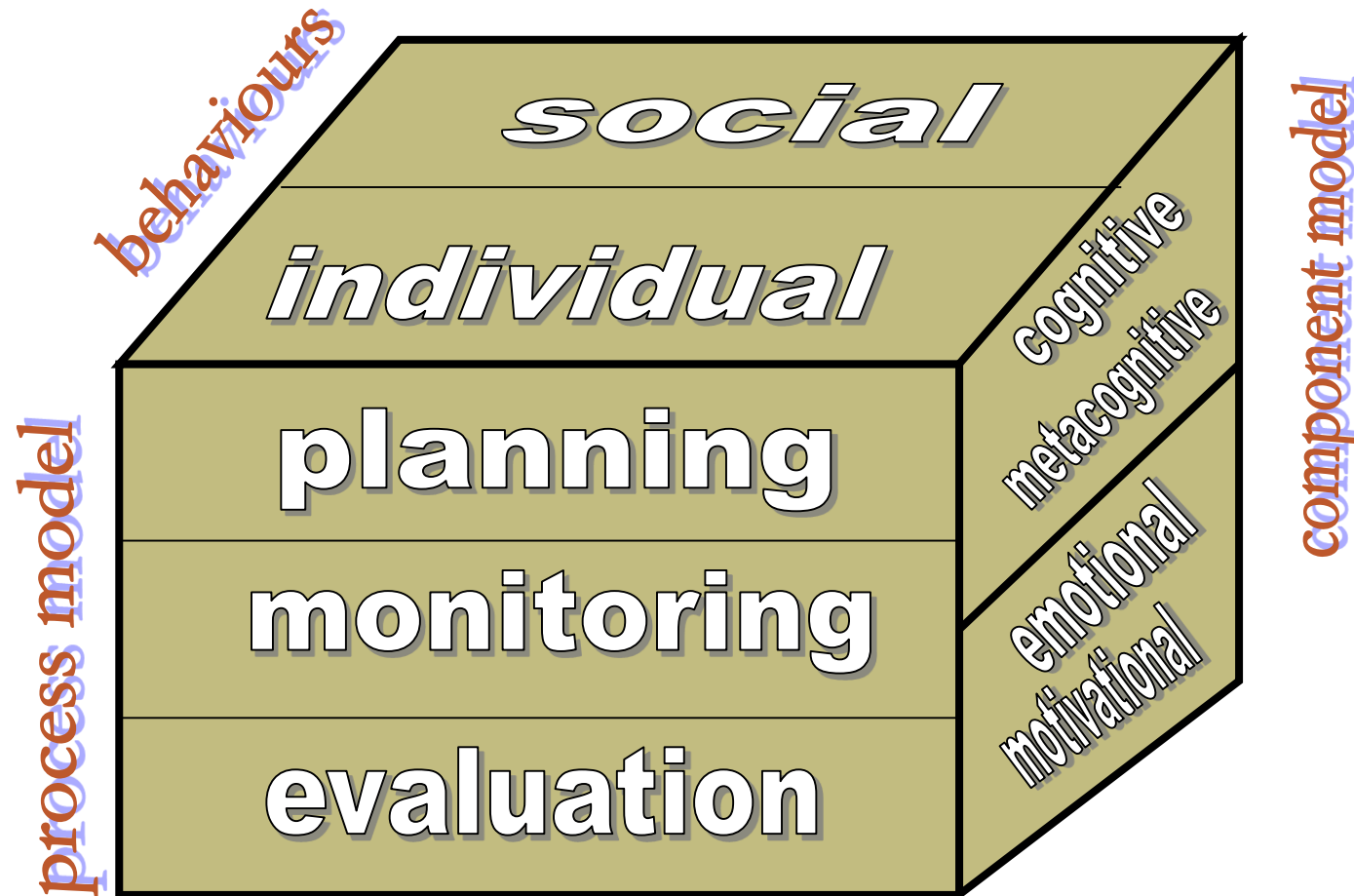
Pintrich, P. R. (2004). A conceptual framework for assessing motivation and self-regulated learning in college students. *Educational psychology review*, 16(4), 385-407.

The Process model of SRL



Zimmerman, B. J. (1998). Developing self-fulfilling cycles of academic regulation: An analysis of exemplary instructional models. In D.H. Shunk, B.J. Zimmerman (eds) *Self-Regulated Learning. From Teaching to Self-Reflective Practice* (pp.1-19). Guilford Press.

Indicators' structure for SRL



Dettoni, G., & Persico, D. (2008). Detecting self-regulated learning in online communities by means of interaction analysis. *IEEE Transactions on Learning Technologies*, 1(1), 11-19.

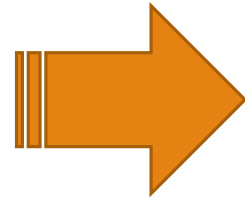
Indicators for the analysis of SRL in CSCL

		FORETHOUGHT	PERFORMANCE	SELF-REFLECTION
Cognitive and meta-cognitive	Individual	<ul style="list-style-type: none"> ▪ Making plans on how to proceed: breaking up tasks in subtasks, establishing deadlines and priorities ▪ Detecting plan changes necessary to overcome failures 	<ul style="list-style-type: none"> ▪ Enact plans ▪ Work consistently on assigned task ▪ Monitoring plan fulfilment ▪ Making syntheses of work done and objectives reached 	<ul style="list-style-type: none"> ▪ Assessing own learning ▪ Analysing results, spotting difficulties and causes of failures ▪ Reflecting on individual learning achieved ▪ Comparing ones own work with that of peers
	Social	<ul style="list-style-type: none"> ▪ Making proposals on how to proceed ▪ Negotiating planning aspects ▪ Working out together plan changes 	<ul style="list-style-type: none"> ▪ Quoting peers contributions, asking questions, reacting to and mediating among peers ▪ Checking understanding ▪ Summarising the ideas emerged from group discussion ▪ Encouraging peers to act 	<ul style="list-style-type: none"> ▪ Assessing group learning ▪ Commenting group achievements ▪ Reflecting on group learning ▪ Encouraging peers to express opinions
Motivational and emotional	Individual	<ul style="list-style-type: none"> ▪ Exploring ones expectstions about CLA ▪ Anticipating possible emotional aspects 	<ul style="list-style-type: none"> ▪ Expressing ones emotions and motivations ▪ Looking for appropriate support when needed 	<ul style="list-style-type: none"> ▪ Comparing ones current motivation and emotions with the original ones ▪ Understanding the reasons of possible changes to plans ▪ Commenting on emotional aspects developed during the learning process
	Social	<ul style="list-style-type: none"> ▪ Discussing expectstions and motivations about CLA ▪ Sharing motivations for own committment 	<ul style="list-style-type: none"> ▪ Encouraging peers to express their emotions and motivations ▪ Disclosing oneself to peers ▪ Encouraging peers and providing them emotional support 	<ul style="list-style-type: none"> ▪ Expressing appreciation for peers efforts, contributions and results ▪ Spotting group malfunctioning and analysing its causes

Context 3: Evaluating innovation in an online HE programme

CONTEXT

Newly established online HE program



RESEARCH QUESTIONS

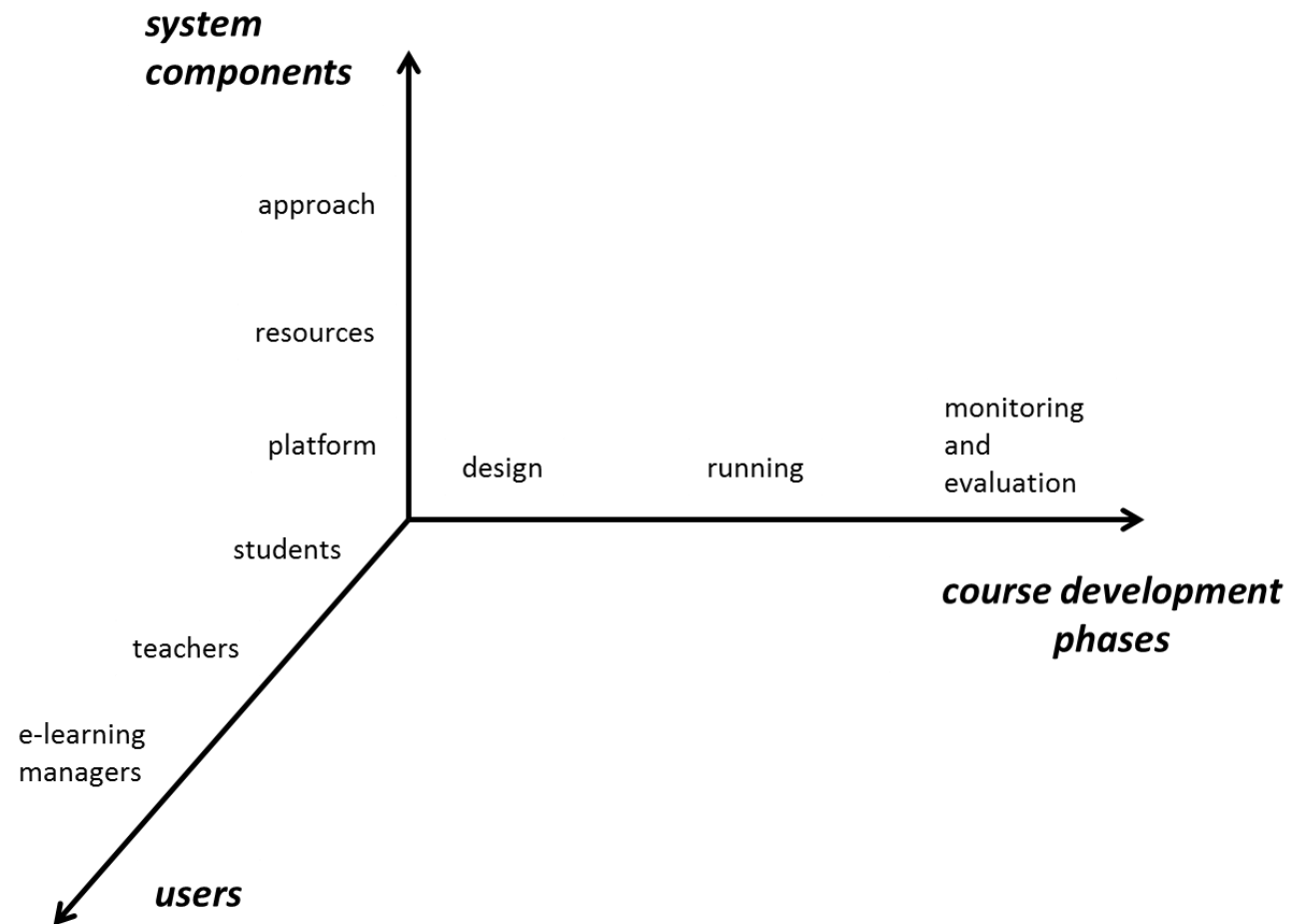
Facilitate and assess the injection of a new system and innovative methods

METHODS

Automatic tracking of user's interactions
Data about learning outcomes
Questionnaires (quant.) & Interviews (qualit.)
to collect users' opinions (concerning
perceived ease of use and usefulness)
Qualitative comparison of changes in courses



- ✓ Persico D., Manca S., Pozzi F. (2014), Adapting the Technology Acceptance Model to evaluate the innovative potential of e-learning systems, *Computers in Human Behavior*, 30, 614-622
- ✓ Pozzi F., Delfino M., Manca S., Persico D., Scancarello I. (2013), Boosting innovation in an Italian online university, *International Journal of Online Pedagogy and Course Design (IJOPCD)*, 3 (4), pp. 29-43. .



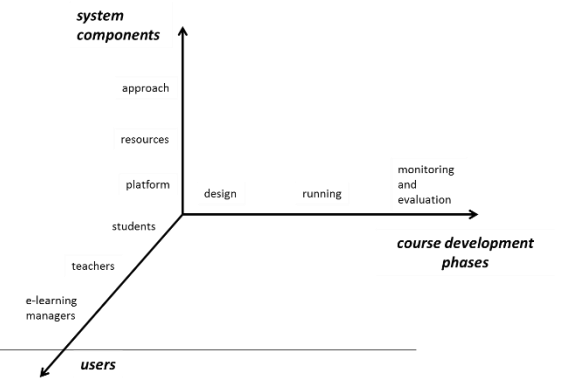
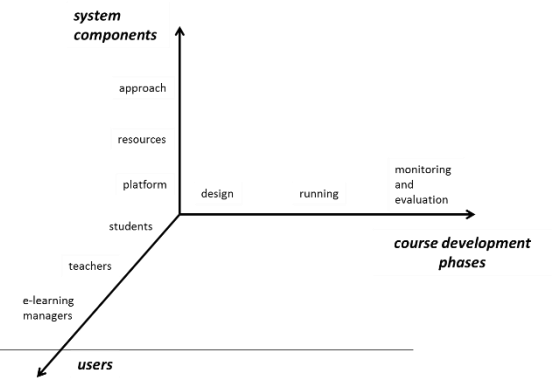


Table 2
Data concerning use by the students (percentage of students who carried out an action within each course).

Table 3. Data concerning use by the teachers (number of actions carried out by the teacher within their course)

	BIO	CHB	FSM	EIN	STA	FSL	TMU	TPR
Course accesses	447	177	152	842	412	151	39	950
Editing the Course								
Adding new activity	0	0	8	4	26	4	0	23
Edit activity	10	0	9	59	20	9	1	43
Monitoring the Course								
View logs	96	0	1	82	152	20	0	249
View activity report	2	1	0	5	8	0	0	16
View report of online time	118	114	15	95	53	4	0	73
View student profile	93	56	26	142	57	8	3	121
Forum Use								
Forum accesses	171	143	16	186	112	62	30	136
Discussion accesses	160	95	29	226	169	47	25	126
Add a discussion	9	5	8	15	13	1	9	18
Add a message	32	21	20	36	48	13	13	12
Assignment Use								
Access assignment				155	35			31
Edit marks				167	45			0
View marks				524	107			130

	BIO	CHB	FSM	EIN	STA	FSL	TMU	TPR
<i>Number of students who accessed the course</i>	159	121	135	135	142	78	117	59
LESSON USE								
<i>View one audio-video lesson</i>	72%	48%	72%	0%	0%	35%	26%	47%
<i>View one audio lesson</i>	65%	70%	0%	0%	73%	41%	31%	0%
FORUM USE								
<i>Enter a forum</i>	74%	67%	44%	59%	49%	37%	53%	34%
<i>Enter a discussion</i>	68%	60%	51%	61%	68%	31%	66%	34%
<i>Add a discussion</i>	15%	15%	8%	19%	17%	10%	13%	7%
<i>Add a message</i>	9%	7%	2%	7%	6%	4%	9%	5%
ASSIGNMENT USE								
<i>Enter assignment</i>				59%	65%			31%
<i>Complete assignment</i>				36%	4%			7%
QUIZ USE								
<i>Enter a quiz</i>	60%	45%	50%	25%	58%	35%	0%	25%
<i>Begin a quiz</i>	52%	33%	42%	23%	49%	27%	0%	20%
<i>Resume a quiz</i>	45%	21%	35%	22%	41%	14%	0%	17%
<i>Submit a quiz</i>	36%	15%	16%	21%	32%	10%	0%	12%
VIDEOCONFERENCE USE								
<i>Enter Elluminate session</i>	0%	1%	2%	0%	1%		3%	7%
<i>Replay Elluminate session</i>	0%	0%	0%	0%	0%		0%	14%
CHAT USE								
<i>Enter a chat</i>	0%	0%	0%	0%	0%	24%	0%	25%
<i>Write chat message</i>	0%	0%	0%	0%	0%	1%	0%	3%
<i>Read recorded chat</i>	0%	0%	0%	0%	0%	3%	0%	5%
WIKI USE								
<i>Enter a wiki</i>	0%							12%
DATABASE USE								
<i>Enter database</i>								27%
<i>Add a record</i>								2%



+	-
Users give different perspectives	It requires effort
It allows completeness and internal coherence	The respect for privacy on students data did not allow to cross-check some of the results
Users' opinions help to identify the causes of problems, while ratings help to measure their importance	Qualitative data are not easy to be synthesized and represented

Context 4: Responsible Research & Innovation: the Gaming Horizons Project

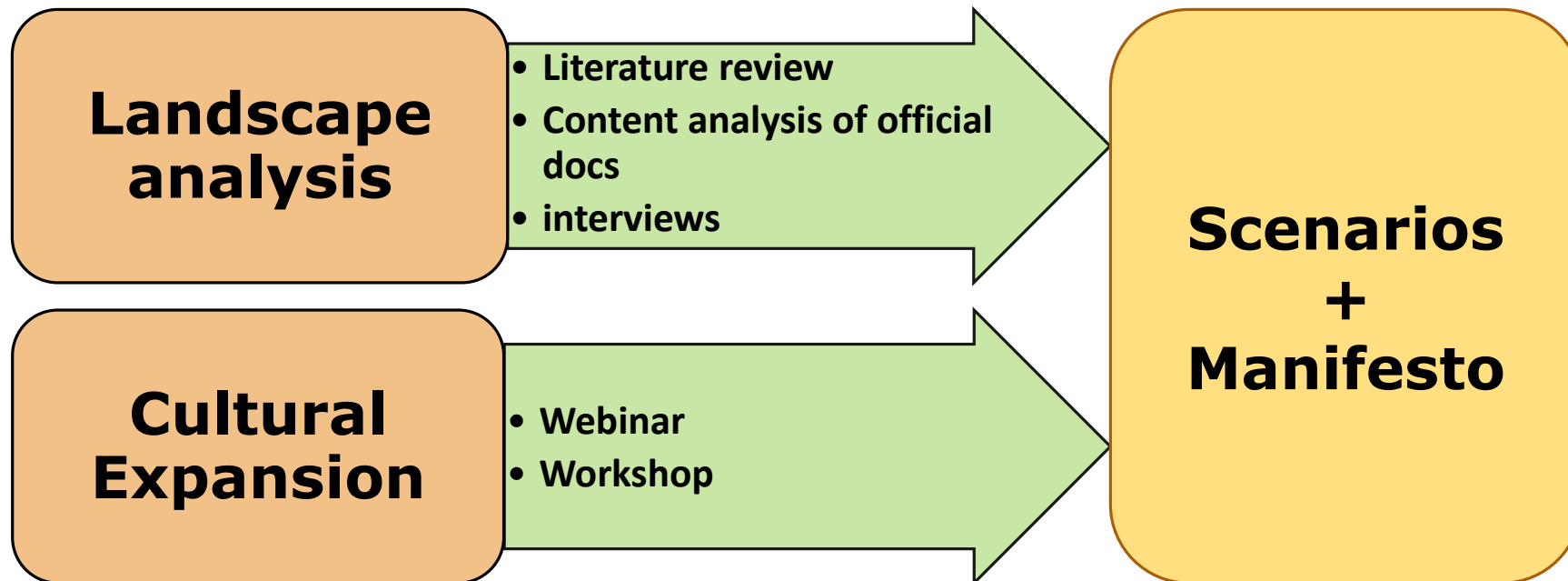


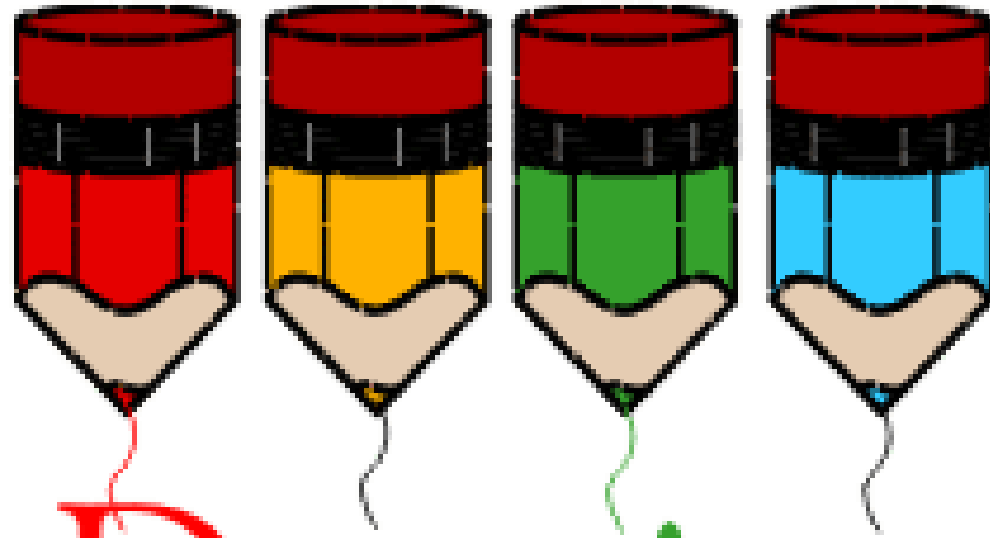
Gaming Horizons: aims

Informing policy makers and other stakeholders about the role of gaming in society

(re)aligning research & development to societal needs

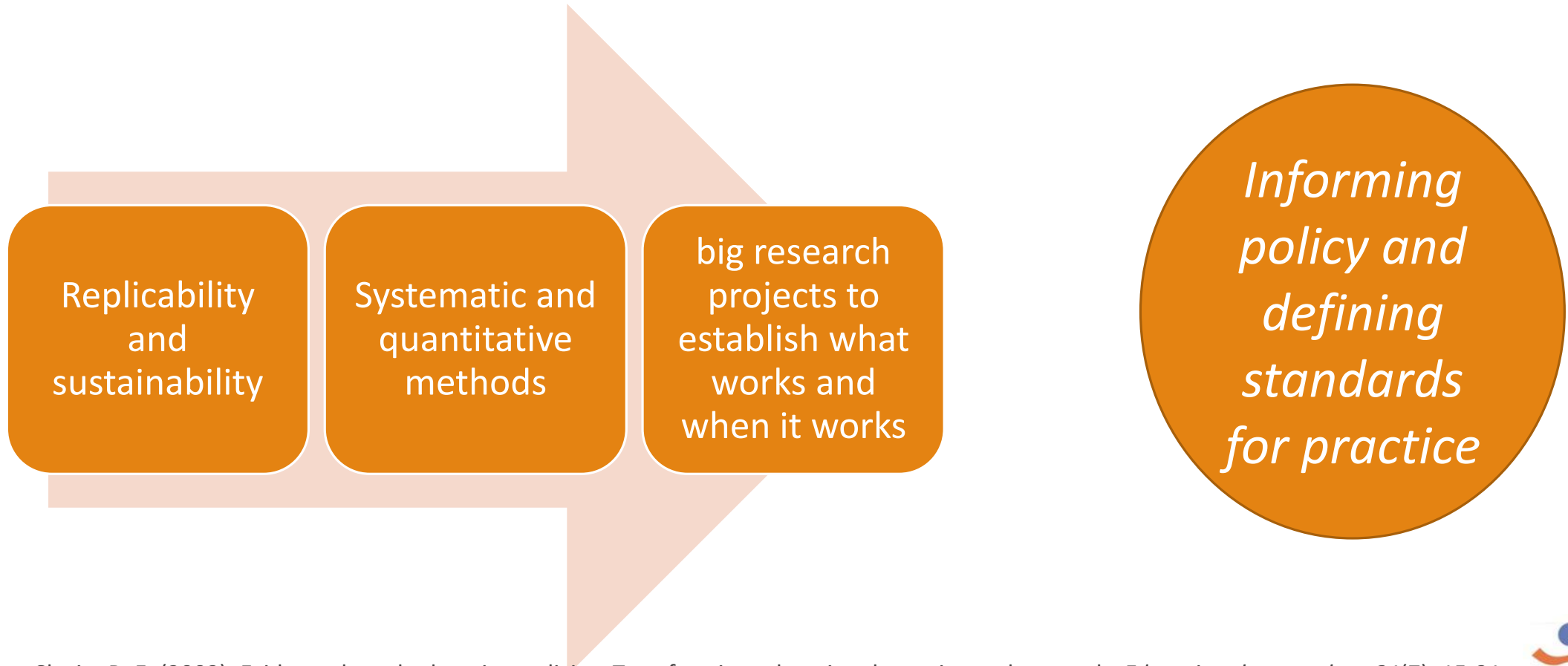
Gaming Horizons: methodology





Drawing
conclusions

Evidence Based Education



Slavin, R. E. (2002). Evidence-based education policies: Transforming educational practice and research. *Educational researcher*, 31(7), 15-21

Evidence based education

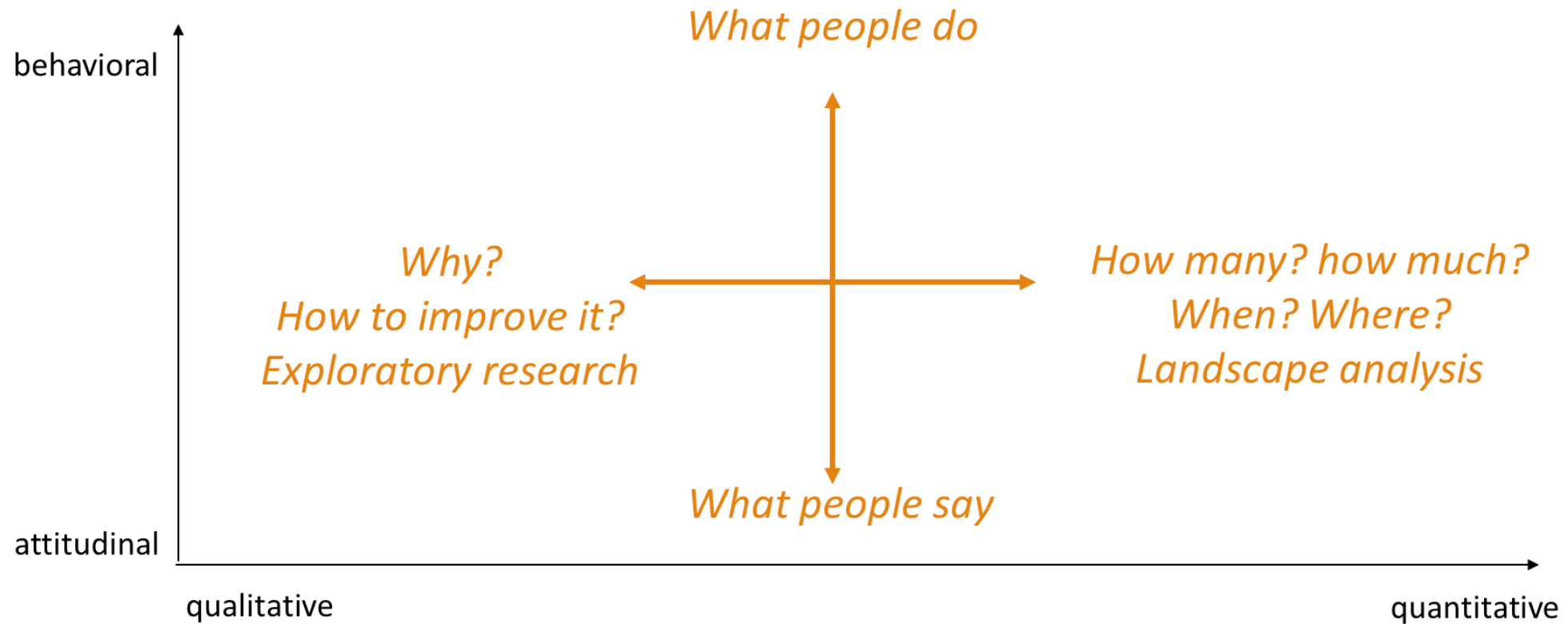
EBE means «integrating individual teaching and learning expertise with the best available external evidence from systematic research».

EBE is a **two ways process**:



Davies, P. (1999). What is evidence-based education?. *British journal of educational studies*, 47(2), 108-121.

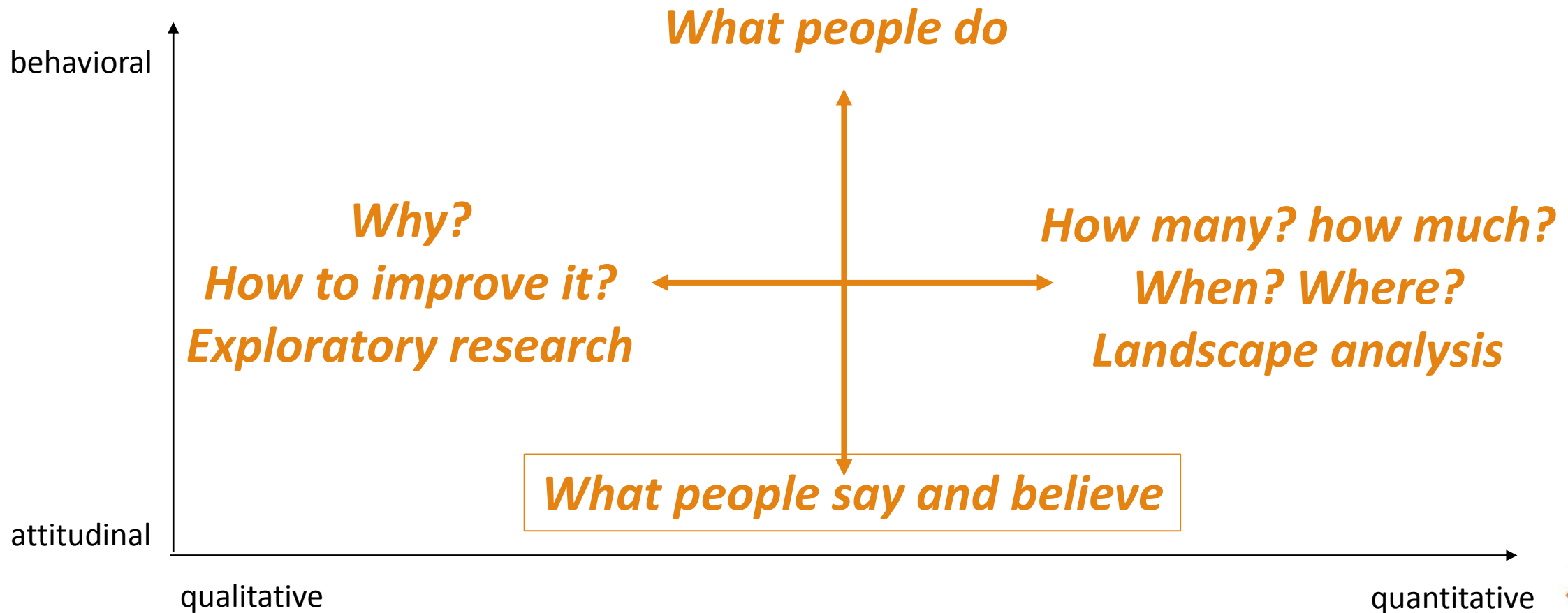
Research questions vs research methods



What is an observatory?

An observatory is an institution designed and equipped for making observations of natural or cultural phenomena

What is an observatory?



In support of mixed-methods



Collect data from all actors involved with the most suitable method, and triangulate them

Questionnaires and interviews can be biased, but they allow to gather data about respondents beliefs and to understand reasons for behaviours

Content analysis of interactions draws a (possibly quantitative) «picture» of a qualitative phenomenon, based on what happened, but it disregards «latent» information

Learning analytics can help: it all comes down to how good the picture is

Randomized Controlled Trials and Meta-analytic studies do not always yield a definite answer

The «treatment» in education is not like the «treatment» in medicine!

One last thought

If a more systematic, scientifically sound, evidence-based approach is what we strive for...

**Are we really going
in the right direction?**

Think about policies for the evaluation of research institutions, academic staff careers and scientific journal policies!

THANKS!

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